Management of information centres 729 (INY 729)

Qualification	Postgraduate
Faculty	Faculty of Engineering, Built Environment and Information Technology
Module credits	15.00
Prerequisites	No prerequisites.
Contact time	2 lectures per week
Language of tuition	Module is presented in English
Department	Information Science
Period of presentation	Semester 1 and Semester 2

Module content

Information centres are now regarded as similar to any other type of business organisation. It is therefore important for them to be managed in the same way that other businesses are managed. This module focuses on the management of information centres within the greater business environment and highlights areas of management that can lead to the success of the information centres. These include change management, business processes, re-engineering, strategic human resources management and the impact of technological innovation in the IT environment.

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